Regional District of Kootenay Boundary

Survey: Hours of operation schedule

SURVEY RESPONSE REPORT
19 September 2018 - 28 February 2024

PROJECT NAME:
Big White Transfer Station

BANG THE TABLE engagementHQ

SURVEY QUESTIONS

Q1 Which hours of operation schedule would you prefer for the Transfer Station to be open? Please rank 1-8 with the most prefe...

OPTIONS	AVG. RANK
Option 1: Estimated Cost - $182,880.00 (Increase to $11.21 per $100,000)	3.69
Option 2: Estimated Cost - $127,200.00 (Increase to $7.79 per $100,000)	3.90
Option 4: Estimated Cost - $114,300.00 (Increase to $7.00 per $100,000)	3.98
Option 3: Estimated Cost - $115,680.00 (Increase to $7.09 per $100,000)	4.26
Option 5: Estimated Cost - $105,120.00 (Increase to $6.44 per $100,000)	4.50
Option 6: Estimated Cost - $96,480.00 (Increase to $5.91 per $100,000)	5.12
Option 8: Estimated Cost - $88,680.00 (Decreased to $5.43 per $100,000)	5.18
Option 7: Estimated Cost - $88,920.00 (Decreased to $5.45 per $100,000)	5.37

Mandatory Question (123 response(s))
Question type: Ranking Question

Q2 Please give a reason/ explanation for your preferred choice of Open Hours

Screen Name Redacted 2/09/2024 04:49 PM	Hours make sense AND best prices.
Screen Name Redacted 2/09/2024 05:03 PM	Big White is a vacation destination. Thousands of families travel here and then drop off garbage on the way to the airport. The only solution that works is 24 7. If the station is not open, garbage will just be tossed. This idea of limited hours will make the current problems far worse.
Screen Name Redacted 2/09/2024 05:10 PM	I need access to the transfer station 7 days a week!
Screen Name Redacted 2/09/2024 05:17 PM	Having it open only during ski hours is ridiculous. Having it open the same amount of days in summer vs winter is ridiculous given that the number of people at Big White during the winter is an order of magnitude greater. That said, having it manned is also over kill. Surely the costs of manning it could go towards correcting the issues listed for manning it in the first place. Surely there should be an option continue as is along with the costs. I doubt that continuing as is impossible to meet community standards. That is one person's opinion. Continuing as is should be presented as an option if one would really follow what the community thinks or wants.
Screen Name Redacted 2/09/2024 05:32 PM	Services both winter and summer
Screen Name Redacted 2/09/2024 05:46 PM	Other than option 1 the hours are a little pointless to the majority of people who actually live on the mountain; especially if they work a 9-5 job. Hours need to include at minimum 1 day on the weekend and in my opinion all of the hours of operation should end around 6:30 or open before 8 to give people who actually live on the mountain and work a typical 9-5 job in Kelowna time to access the transfer station on days they need it.
Screen Name Redacted 2/09/2024 06:01 PM	Prefer 7 days per week at least in the winter months
Screen Name Redacted 2/09/2024 06:11 PM	7days a week year round makes the most sense, but i personally have no need for longer hours than what i selected, and 7days a

	week will hopefully prevent people from storing garbage outside and having bear/raven issues increased
Screen Name Redacted 2/09/2024 06:12 PM	People who currently use the facility incorrectly will abuse the facility just as much during closed hours.
Screen Name Redacted 2/09/2024 06:13 PM	We need more winter hours than off season! That is not really reflected in these options. Sundays during winter we would love it open until 5:30
Screen Name Redacted 2/09/2024 06:13 PM	Best ratio of availability versus cost during busiest season of year.
Screen Name Redacted 2/09/2024 06:30 PM	G
Screen Name Redacted 2/09/2024 06:57 PM	All options other than 1-3 would require an early finish to the ski day in order to dump refuse, which isn't possible for mountain staff
Screen Name Redacted 2/09/2024 07:13 PM	low cost with the best peak times of being open
Screen Name Redacted 2/09/2024 07:19 PM	Costs - why do we have to pay more - we already pay sky high property taxes for very few services
Screen Name Redacted 2/09/2024 07:55 PM	Use facility more over winter than summer
Screen Name Redacted 2/09/2024 09:04 PM	Cost. Why should property owners pay for tourist waste? A tiny number of summer people
Screen Name Redacted 2/10/2024 07:12 AM	Costs
Screen Name Redacted 2/10/2024 07:36 AM	In the winter it should be 7 days a week 5am - 7pm. We don't control when our guests leave (as early as 5am to get to the airport for their flights, and they need to be able to take their trash with them. Summer, important to be open Fridays, Sundays, Mondays and Stat holidays, 9am - 5pm as most guests are local and only come for the weekend. We can deal with extra charges from the cleaners just in

	case of a mid-week stay with trash removal necessary. The increase in cost in any of these is less than the extra fees we have to pay to cleaners to take the trash out for guests when the building is closed. I cannot now also track what time a guest is leaving and advise them if they can or can't take their garbage out - that is insane. Even if I post the hours for them, they don't read anything we leave for them. If they take the trash and the building is closed, they'll just dump it in front of the gates. There are unintended consequences of limiting the hours that will cost all of us so much more at the end of all of this. Let's make it easy for residents and guests to dispose of their trash and recycling during the short and busy winter season, not harder for guests, hosts and those who will have to deal with the fallout that is most certainly going to happen.
Screen Name Redacted 2/10/2024 08:09 AM	More hours and days for people to be able to plan accordingly.
Screen Name Redacted 2/10/2024 08:56 AM	Weekends are a really important time to be open, as well as stat holidays since those are the busiest times of turnover for guests. Having a mid-week option on Wednesday is also nice. But having it open on all of the weekdays is excessive and not necessary. If the hours are published, people can plan ahead.
Screen Name Redacted 2/10/2024 11:26 AM	Open fully during winter. Less mess around the gates etc.
Screen Name Redacted 2/10/2024 11:58 AM	My preference is the most possible time being open.
Screen Name Redacted 2/10/2024 04:40 PM	Better value for money
Screen Name Redacted 2/10/2024 05:29 PM	It suits our lifestyle for the station to be open at 9am, not 10am
Screen Name Redacted 2/11/2024 05:56 AM	None of the options are my choice. I would prefer the transfer station to be open from 3PM to 8 PM
Screen Name Redacted 2/11/2024 07:30 AM	Best combo of service and affordability option 3
Screen Name Redacted	Must be open for owner’s and guests leaving so they can drop of the

2/11/2024 08:13 AM	garbage.
Screen Name Redacted 2/11/2024 09:24 AM	The incremental increase in yearly fee overall is negligible given the convenience of extended hours of operation. I think it is important to have maximum flexibility for dropping off garbage and recycling....especially in the Winter and over the holidays when people are coming and going.
Screen Name Redacted 2/11/2024 10:51 AM	I object that there is not a "none of the above" box and that I had to fill these boxes to submit this, when I do not agree with any of them. This is a disgrace and lends itself to the opinion this is only a tick box exercise, you should be ashamed of putting this forward. Also the last questionnaire was due to be completed on 14th of February not the 7th. so a number of people have missed this including myself. I was not notified you changed the date. This is the quote from your post "Make sure you have your say on its scheduled hours of access by completing a short online survey by 14 February.". Considering the amount of tax we pay, why is this service going to cost us more? We don't all have the large garbage and recycling bins that are collected, some of us have to use the transfer station as we have no other storage facilities. In view of bears, crows and other animals, we can't leave garbage outside, so the transfer station needs to be open as it is at present year round without extra cost. The bears only got in because RDKB didn't get the door fixed for months - regardless of the reason you provide. Why not then provide us with kerbside pick up as other areas get? As already stated we pay enough tax to subsidize much of Area E, so why don't we get the same services? Also this is a resort, people leave at all different times of the day and night so they need to be accommodated as well, what do you expect them to do, leave the stuff in their accommodations to rot or outside where the animals can get it. Who then clears up that mess - you certainly don't.
Screen Name Redacted 2/11/2024 12:39 PM	I like less hours in the summer - shorter days but more days
Screen Name Redacted 2/12/2024 05:23 PM	Balance Winter versus Summer (more hours in winter). Important to have stat holiday opening hours. If hours are well published and advertised persons can plan use/access accordingly. It's easier to add hours if the coverage proves to be inadequate.
Screen Name Redacted 2/12/2024 05:28 PM	We are already seeing an increase in assessment for minimal service, security, bylaw enforcement, transportation , although BW Ski Resort should be responsible for their guests, minimal street

lighting, no dredging of ditches until they overflow, minimal Ambulance Service. A woman broke her leg and she lay on the driveway for 1hour 45 before an Ambulance arrived from Kelowna.Maintenance of BW Road has been minimal after the winter although this year snow clearing seems improved.

Screen Name Redacted
2/13/2024 11:34 AM

Any of these proposals will not meet the needs of the community. Where is the option for 12 hours a day 7 days a week in winter and 8 hours a day four hours per week in summer? That is the only one besides keeping it as is with better video surveillance. This is a terrible survey and quite confusing. When I first numbered the above i thought it wanted me to rank the selections instead of the other way around. You will not get accurate feedback. Also you totally missed the critical nature of the survey. Need more hours than 8 in winter. No matter what there will be a mess in front of the gates.

Screen Name Redacted
2/13/2024 11:40 AM

As an on mountain accommodation business with 50+ properties garbage/recycling is 7 days a week in the season and similarly throughout the shoulder seasons with ongoing works preformed in units.

Screen Name Redacted
2/13/2024 12:13 PM

It needs to be open longer your punishing the residence that actually live on the mountain, restricting their time and their business and their availability to move freely on and off the mountain. I have many concerns about the transfer stations potential new operations, your punishing the residence and visitors of the mountain. having minimal hours of operation and not every day we'll just create problems elsewhere. People will dump their garbage and undesirables out front of the gates and parking lots and ditches and back roads it's gonna become a mess . There Has to be many solutions to this problem. Why don't you have an open conversation with the residence and owners of units that utilize the transfer to find a better solution. Starting with actually sending out information to everyone that lives on the on the mountain or owns on the mountain not just through Facebook I don't have social media someone sent me this. The employee of the transportation needs to be a resident on the mountain. And the employees should not be bringing their dogs to work. It can be very intimidating. Have proper areas that people can leave their items that are not supposed to be going into the garbage and having share or big brother's big sisters pick up or even payments to drop those off Have a proper area for a reusable items were safe and covered by the elements. So people can reuse and share. 10 years ago, I picked up a freezer from the transfer station. It had a sticker on it saying still works well it does still work and it's in my household. Have areas where you can recycle glass or

	electronics Install cameras People are disgusting, and by keeping these doors closed for the majority of the day people will deposit their garbage were it will become a mess the ravens and the Bears will become a problem not to mention potential other wildlife hazards. Illegal dumping? It will threaten our ecosystem Will, this also make it hard to use the refundable station.
Screen Name Redacted 2/13/2024 09:26 PM	Ski lifts ends 3:30 typically so need time to clean up after and access refuge on way down, especially Sundays
Screen Name Redacted 2/15/2024 04:59 PM	I have a question. I pay a few thousand dollars in property taxes each year to the Regional District for my little condo at Big White. There are thousands of owners who pay thousands more dollars each year to the Regional District. What percentage of the $millions paid in property taxes from Big White owners is put back into the Big White community? I suspect very little and I suspect the BW tax base is used to support other communities such as Beaverdell. Just because my condos address is Beaverdell doesn't mean that Beaverdell (or other communities outside of the RDKB should get all my tax money. Now you want to add more to my taxes just to keep a transfer station open? I want to see some accountability from the Regional District.
Screen Name Redacted 2/15/2024 06:05 PM	I run a business on the hill and we cater to customers that rent. We need the availability of the transfer station for garbage/recycling as well as the return it area. We've had such availability over the years, the majority of the options are too drastic a change and not feasible in my opinion. Honestly, I don't like any of the options. We need 7 days min 8 hrs during winter and 4-5 days off season. The problem is also that summer is picking up every year when the hill is open, so you'd need it to be open as much, if not more than the hill.
Screen Name Redacted 2/15/2024 07:49 PM	None of the above. There should NOT be a tax increase for this. Fix the cameras, fine people who dump illegally, have the place kept clean, ensure the doors actually work! I pay for garbage removal through strata fees, so I pay for garbage twice. Do better.
Screen Name Redacted 2/15/2024 10:53 PM	I am a building manager for Trappers' Crossing. I have to during the ski season load my truck with recycling and take it to the transfer station. I do this Saturday, Sunday, Monday and Tuesday every week. Thank god that I have a truck and can do this. If I don't take the recycling to the transfer station - if would be more than over flowing and when Super Save comes to the recycling once a week during ski season they haul the bin out and empty and put back in shed - they

don't care about the recycling outside the bin. I have to clean up and haul to transfer station.

Screen Name Redacted
2/16/2024 08:34 AM

I think hours need to be longer in the winter as people work long hours during the ski season, as well as the increase in seasonal rentals. Summer is obviously less busy. Most people employed by the mountain work four days a week rather than five. Even at the current eight hours you have offered I personally wouldn't be able to make it to the transfer station since I work nine hours a day from 7:45 to 4:45. This means I would have to take my garbage on my during a lunch 30 minute break which seems ridiculous. During the summer, I think people have more time and could accommodate shorter hours and less days open. Even at my top ranked option It only gives me one day to access the transfer station in my schedule per week .

Screen Name Redacted
2/16/2024 12:10 PM

The tax dollars this community ships into the RDKB already more than pays for the maintenance and t ice yearly bulky item pick ups. If you decide to have bankers hours for our community transfer station you are inhibiting business and local residents from using it. Most residents work 9-5 up and many work many more hours a day than that in the winter and summer tourist season. You have suggested hours that do not align with what the businesses and residents need. Do any of you ever spend any significant time up here? Do you even listen to what the community association has suggested? From this survey I think not. This facility needs to be open longer hours to accommodate the needs of this community.

Screen Name Redacted
2/16/2024 01:41 PM

the reduced hours are OK for my schedule. i have some experience at Sun Peaks and had no problems with their operating hours, which are closer to option #8.

Screen Name Redacted
2/17/2024 07:55 AM

I'm not sure who came up with the hours of operation. The days chosen and hours per day are critically wrong. From June 29th-Sept 5th or so is mountain bike season which Thursday thru Sunday typically only changing on holidays. Ski season ends by mid April and never starts before mid November. Also, and this really needs to be considered, it would be cheaper to replace the garage door every year than pay someone to watch it 7 days a week. Who's going to be accountable when staff doesn't show up? Due to a complete lack of maintenance and thought money that wasn't spent would have saved thousands later. It's the wouldn't spend a penny to save a dollar mentality that's gotten us to this survey. Furthermore, I think the taxes collected and spent should be laid out on the table before threatening more taxes which isn't cool.

Screen Name Redacted 2/17/2024 10:56 AM	Most check-outs are on stat holidays, regardless of time of year (winter/summer). Option 1 is the most consistent year-round, and therefor easier to convey the message to guests.
Screen Name Redacted 2/19/2024 06:50 PM	For business purposes 10-3 should cover most needs. Although my first choice includes a tax increase, I don't agree with a tax increase. I already feel as though we get very little for the amount of taxes we pay.
Screen Name Redacted 2/20/2024 04:08 PM	Not interested at all in the proposed operating hours... as a resident living here very dissatisfied that we are being "punished" due to visitor failures...
Screen Name Redacted 2/20/2024 04:39 PM	The transfer station must be open 7 days a week for as many hours as possible because in a resort community people come and go from the mountain every day, every hour.
Screen Name Redacted 2/20/2024 06:31 PM	Full time resident that would like 7 day a week ability to use transfer station. Would like curb side pickup for large items 2-4 tines a year.
Screen Name Redacted 2/20/2024 07:56 PM	Option one is only option even minimally acceptable. Any less service will result in legal action and garbage being deposited “elsewhere” on days the station is not open.
Screen Name Redacted 2/20/2024 08:04 PM	Due to variation of departure dates of guests during ski season we need access to the dump 7 days a week. Our guests are responsible for dropping off their garbage and recycling When they leave. Options 1 and 4 are the only options that work for us. Reduced hours in the off season are ok with us
Screen Name Redacted 2/20/2024 09:06 PM	I believe access to the transfer station is extremely important for our local business community and from a resident perspective I believe restricted access will increase, not decrease illegal dumping. That being said, I don't understand how we are unable to cover the increase in costs with the taxes we already pay. Also, some of the rationale to move to a manned station was to decrease the costs associated with repairs associated with vandalism and illegal dumping. Should these costs not offset? Lastly, it is my understanding that some properties have pick up services. i.e. dumpsters at their buildings that are unaffected by the change in the transfer station

	hours and they don't pay extra for the pick up service. I would love to understand if this is true and if so why.
Screen Name Redacted 2/20/2024 09:48 PM	It should be open most days and at least until 4pm
Screen Name Redacted 2/20/2024 10:05 PM	5 days a week would provide sufficient time for using facility.
Screen Name Redacted 2/20/2024 10:26 PM	It is important to have the facility open after the ski hill closes (eg 3-4). I would suggest you put a usuage tracker (eg like the camera counters they use on roads to count traffic) to determine the peak periods. Ranking all options is bad survey methodology, it will likely force people to close the survey without completing or make random choices for the final 3-5 options. People should only be required to choose their top 3.
Screen Name Redacted 2/20/2024 10:29 PM	I'm unclear why we're paying so much to man a system that works fine unmanned right now, so cost matters but it must be open as much as possible in the winter and must be open later than 3pm. Also we often use it on stat holidays. Why is there no option to keep the status quo?
Screen Name Redacted 2/20/2024 10:35 PM	I think it gives enough hours to anyone to go to the transfer station
Screen Name Redacted 2/20/2024 10:50 PM	Most possible access, stat holidays are unnecessary.
Screen Name Redacted 2/20/2024 10:53 PM	Need to be able to deposit items after skiing is finished for the day. Cleaning companies and other businesses need flexible and frequent access.
Screen Name Redacted 2/20/2024 11:07 PM	I'm thinking of the property owners that rent their places and someone is leaving on a day or time that doesn't fit into any of the other boxes. People are either going to leave their garbage outside of the units or outside of the facility. Either way, it will be a mess that someone will have to clean up which will result in additional costs. The hours that you are proposing to be open overall are silly. The people that stay at Big White for a weekend, are heading down from the mountain after skiing and packing up. Now they need to make a special trip to the transfer station instead of just going there on their

	way home. Unfortunately, I didn't receive the original survey (or didn't see it) so wasn't able to provide thoughts at that time. Do not like having to rank the answers because of how the results will be used in the end. If I select option 2 as my third option, doesn't mean I like option 2. It just means that out of the options presented, it is the 3rd best one. Personally, I dislike all the options you are presenting. What about a 10 - 6 or 7pm on Sundays or Statutory Holidays that fall on a Monday? This schedule appears to work from a staffing perspective but not a user perspective. Since the cost is being passed on to the user, I think better hours should be available.
Screen Name Redacted 2/20/2024 11:15 PM	We need daily access to the transfer station at times for business and home owners need to use. Instead of a flat fee I would encourage a fee per bag or load. I do not understand why it needs to be manned and not continue as is. We get very few services for our taxes on the mountain.
Screen Name Redacted 2/21/2024 02:06 AM	Being open every day would be ideal but it's a lot of money to keep it open that much. Option 4 would be great it feels like a good middle spot. Knowing a place will be consistently open makes it used more. I would stop to use the facility more on my way down to town if it was open constantly every day, especially at a convenient time.
Screen Name Redacted 2/21/2024 05:54 AM	None of these are sufficient. You're delusional is you think tourists will wait until 10am to dump their garbage. The mess will be outside the gates meeting things worse.
Screen Name Redacted 2/21/2024 06:39 AM	It is important to be able to access the transfer station every day.
Screen Name Redacted 2/21/2024 07:00 AM	Stay holidays open is a must particularly in winter. Fri to Monday is a must.
Screen Name Redacted 2/21/2024 07:00 AM	Those are the times that would suit me.
Screen Name Redacted 2/21/2024 07:08 AM	Why are we paying nearly as much tax as Trail BC and we can’t even have a transfer station open 7 days a week? Where are all our tax dollars from Big White Property owners going to? We aren’t supported in any way by the regional district and now you can’t even find the transfer station. You have no infrastructure that you support us for other than this. My taxes went up 48% last year and now you

	want to take services away
Screen Name Redacted 2/21/2024 07:40 AM	Low cost. Enough days available. Increase over the holidays. Consistent days summer and winter easy to remember. Hours are reasonable to get there after the hill closes.
Screen Name Redacted 2/21/2024 07:52 AM	If you work on the hill, 10-3 or 10-4 there is not time to get there in the open hours. If going to kelowna, even 9 is late as many leave for work and other appointments before 9 so drop off in a single trip not possible. Not environmentally good for extra trips in cars.
Screen Name Redacted 2/21/2024 08:13 AM	None of these are good choices. Big white generates millions of dollars in taxes but gets very little in return. Just use cameras and send the people causing the problems a bill for their clean up. It is ridiculous to say that it would cost $182880 to staff the building as per option 1.
Screen Name Redacted 2/21/2024 08:25 AM	Need all weekdays for rental companies and not need on holidays.
Screen Name Redacted 2/21/2024 08:32 AM	Cost. I pay my strata to remove my trash. I don’t want illegal dumping which is what reduced hours will create in my opinion so may aswell cut the budget back in the hope we get something else out of the RDKB for our tax dollar
Screen Name Redacted 2/21/2024 08:40 AM	None of these options works. If the station is not open, garbage will be dumped outside the fence. Big White is a major source of tax dollars for the RDKB. How about returning some of those dollars in the form of effective and efficient services. If not, joining the RDCO makes so much more sense.
Screen Name Redacted 2/21/2024 08:44 AM	Already pay way too much tax to RDKB for just about zero in services
Screen Name Redacted 2/21/2024 08:45 AM	Retired. Have flexibility to go at any time.
Screen Name Redacted 2/21/2024 08:55 AM	There needs to be an option of various hours (some early some late). Why are all the options daytime and none in the evening???? Union? Why is this survey being conducted and this is not going to a referendum or some way to get better feedback from the

	community???? There needs to be a “NONE OF THE ABOVE” option!!!
Screen Name Redacted 2/21/2024 09:05 AM	You need better input on what our community wants. None of these work but your survey is setup to not allow our true answers.
Screen Name Redacted 2/21/2024 09:28 AM	10am is too late, as everyone has to dump their own garbage on their way out of town the hours need to align with check out times and lots of people are leaving between 9-10. Why is there not an option that allows the facility to remain open and operating as is (unmaned) during the week and an RDKB employee to operate the facility on friday, saturday, sunday when the traffic is highest? You need better solutions than the ones presented, these just remove accountabillity and service from the RDKB at the expense of residents.
Screen Name Redacted 2/21/2024 09:34 AM	I believe it should be open 24/7 with cameras installed to monitor and the current attendant trained to properly maintain and clean the property. Fine anyone caught illegal dumping. There are plenty of camera options out there that can't be vandalized.
Screen Name Redacted 2/21/2024 09:54 AM	If owners / guests leave and transfer station is closed, it is very likely garbage will be left out.
Screen Name Redacted 2/21/2024 10:30 AM	Prefer something open until 5pm, particular days don't matter.
Screen Name Redacted 2/21/2024 10:59 AM	None of these options work and I don't actually choose any of them. I understand the issue....but you are still going to have after hours dumping and you're causing a lot of issues for people that can't go during normal business hours. I would rather pay significantly more for garbage pickup them any of these options. I highly encourage you to stay with what you're doing already or come up with a better option. I have some thoughts.
Screen Name Redacted 2/21/2024 11:17 AM	Big White is a sizeable community and produces enough waste that reasonable access is needed. Too few hours of availability will result in garbage and debris just dumped outside the transfer station and could attract bears, rats and other pests.
Screen Name Redacted 2/21/2024 01:12 PM	The more days open offers the most flexibility.

Screen Name Redacted 2/21/2024 02:20 PM	I don’t want a manned station. It will cause illegal dumping and will not solve the issues at hand. You’re only taking more money out of our pockets to help other communities.
Screen Name Redacted 2/21/2024 03:43 PM	We need the option to use the transfer station every day during winter even if the opening hours are not too long. I think a balance of 7days a week during winter / 3-4 days during summer would be manageable and affordable.
Screen Name Redacted 2/21/2024 03:49 PM	Because had to tick a box to say non of the above are what I want. Old status quo with unmanned station, however with working doors that can take the temperature etc at Big White, a regular large waste collection, especially pre and post season. And looking at equality of waste pick up, as we all pay the same but some have strata pick up others do not.
Screen Name Redacted 2/21/2024 03:52 PM	Do not want any want to be able to drop my waste off when needed as have no waste collection inside my home. Waste is not picked up from our Strata and we have no ground to put a covered bin area for 2 bins.
Screen Name Redacted 2/21/2024 04:18 PM	Option 1 will provide the appropriate hours to meet the demand of both residents and businesses. TO BE CLEAR, I AM OPPOSED TO ANY ADDITIONAL TAXES TO FUND THIS OPTION!! THE SERVICES WE RECEIVE RELATIVE TO OUR TAX CONTRIBUTION IS SIGNIFICANTLY UNDER WEIGHT!! Balance your budget to include this option, then consider adding bylaw and law enforcement, school bussing, parks and trails, road improvements, public utilities, public medical clinics, more postal service, among other services. If you were to breakdown our community services to 3 categories: MUST HAVE, SHOULD HAVE and WOULD BE NICE TO HAVE, it's not hard categorize accordingly. The RDKB decision makers must walk a mile in our shoes to understand how poorly we are serviced based our tax contributions.
Screen Name Redacted 2/21/2024 04:30 PM	We need access to get rid of rubbish EVERY DAY! Not only for private residences, but also for businesses and accommodations who have turnover of rubbish every day. Not everyone who works will be able to access the limited hours.
Screen Name Redacted	I don't think this is necessary and limiting the hours is only going to

2/21/2024 04:31 PM	cause more illegal dumping. Leave it the way it is and put the money into repairs as they happen.
Screen Name Redacted 2/21/2024 04:52 PM	We own a vacation rental and usually stop at 8am on our way out of town (we have a long drive). None of the options support this. So now I will have to make a special trip the day before. Shorter Hours does not allow anyone time to make it to the drop off point during a ski day. We also ask our short term renters to check out by 10am. If they can't drop garage off on their way out of town before 10, this will be an issue.
Screen Name Redacted 2/21/2024 06:08 PM	Neither of these options really address the needs of the community. They show you don't understand the community. Should be open everyday during winter, modified hours during shoulder seasons, and back to 7 days a week in the summer.
Screen Name Redacted 2/21/2024 06:27 PM	Need to be open on stat holidays and need consistent hours otherwise people won't remember and will dump their garbage.
Screen Name Redacted 2/21/2024 06:53 PM	We take our garbage home with us, don't use recycling and don't want to pay more taxes than we already do for something we don't use
Screen Name Redacted 2/21/2024 06:56 PM	There needs to be regular access 7 days a week. Big White is a growing community. We don't want trouble with bears and dumping of garbage. This would lessen this likelihood.
Screen Name Redacted 2/21/2024 08:17 PM	Just no need for it to be open everyday
Screen Name Redacted 2/22/2024 12:27 AM	I run an airbnb at Big White
Screen Name Redacted 2/22/2024 05:01 AM	Option 1 & 4 are the only options we can consider because they offer access 7 days a week. We have guests leaving BW every day of the week including holidays and cleaning staff with the need to discard waste every day of the week. Since cleaning often takes up to 4PM, 5PM close is ideal, a 3PM close would be potentially tight to meet.

Screen Name Redacted
2/22/2024 07:16 AM

This is going to require a transfer station to the transfer station. None of these options will work. We will end up with frustrated guests, a huge mess all around big white, and increased scary wildlife in our neighborhood. I can't leave work as a manager to take out my household garbage and neither can staff. Guests will not take time out of their ski day to get their garbage out, guest also will be livid that they wasted time out of their vacation to do the right thing, and find it closed. There is going to be a huge mess for the transfer station employee to clean outside the gate every day. There was a bear in there last summer... This is only going to attract more of them. Just fix the door?

Screen Name Redacted
2/22/2024 07:23 AM

It should be quite possible to take rubbish during the 5 day period

Screen Name Redacted
2/22/2024 08:31 AM

Big White is a vacation destination with people arriving and departing 7 days per week, including statutory holidays. 7 Days are mandatory. If shorter days are a must, then opening needs to be at least by 9 AM. Standard checkout is at 10 AM and having the transfer station only opening at 10AM would cause considerable line ups- and a negative impression left with guests as they leave the mountain. Big White will have the same (small percentage) guests and residents who disrespect the current transfer station, disrespecting the new format "locked and manned" transfer station. Therefore we need to have it open daily to minimize the number of people throwing their garbage at the gates or elsewhere. Changing the transfer station will not change the mentality of its users. Please make 'smart changes' for our beautiful Ski Resort, recognized as one of Canada's Best Family Ski Resorts for 2023!! Please!!

Screen Name Redacted
2/22/2024 09:23 AM

There needs to be 7 day a week coverage but Option 4 is cheaper than more hours of Option 1. 10am - 3pm captures most check outs and, as a year round resident, I usually do activities in the morning and drop off rubbish in the afternoon. I am concerned rubbish will be left at the gates of the transfer station when it's not open, which becomes animal attractants and pollution, plus additional costs to clean up. Is there a plan to mitigate this? Will part of the RFP for the contractor be to maintain the site? Currently, there is rubbish within a wide radius of the site, which gets into waterways below the site. A full site clean up should be budgeted for prior to the July 1 changes so the contractor/community is starting with a clean site. Can there be an annual/semi-annual large/bulky items day? Could there also be a Christmas Tree shredding or mulching program? Christmas Trees are dumped throughout the resort and surrounding area. I feel the community maybe more receptive to change/increased costs if additional services can be offered/built into the new operational plan

	(Christmas Tree mulch program/Bulky Items day). Many community members feel Big White tax property owners are contributing a large chunk of taxes, with minimal services in return.
Screen Name Redacted 2/22/2024 10:13 AM	Options 1-3 have the earliest opening schedule. However, I believe 9 am is still too late for residents. That's banker's hours. As we go into town, we do a garbage and recycling drop. Substantially earlier than 9. Imagine keeping your trash in your vehicle all day upon returning at 4 or 5 pm.
Screen Name Redacted 2/22/2024 12:37 PM	Lowest cost option is preferred.
Screen Name Redacted 2/22/2024 01:27 PM	I ranked these in order of cost (lowest to highest) because this increase in cost AND the hours proposed are absurd. The tax revenue to expenditure ratio at Big White is wildly disproportionate. I like being part of RDKB Area E, but this is gross misappropriation of funding. Also, these hours do not reflect the hours that staff can access the facility. Staff that is already struggling will not take the extra time to dispose of their trash responsibly: they will take the easier route of dumping trash outside the transfer station, in the woods, or leaving it to build up. Evening and weekend opening hours are key to having a healthy, trash-free community
Screen Name Redacted 2/22/2024 04:50 PM	I feel we need access to the transfer stn 7 days a week but am ok with reduced hours
Screen Name Redacted 2/22/2024 05:18 PM	The transfer station needs to be open 7 days a week, Big White is a major tourist destination and having limited hours is only going to create other, more complicated issues. For guests staying on resort and checking out, what is the solution to their waste if the transfer station is closed? I feel, the RDKB has not given reasonable solutions to an issue that could have been cheaper to solve. The primary issue was large items being disposed of outside the building. Host a large item disposal day to reduce this. There is currently someone being paid to maintain this space, unfortunately the space was not given the respect it needed. A place not cared for is not going to garner respect from others. Where is this individual's wage going, is it being accounted for to reduce the current proposed costs above? Considering the tax dollars Big White generates into the district, it has been very disappointing to see how little consideration has been paid to the effects on the community and tourism industry.

Screen Name Redacted 2/22/2024 05:22 PM	None of the preferred options truly work for Big White. Having the facility closed for so many hours/days will just result in a build up of garbage around the mountain and being disposed of poorly and elsewhere, requiring the community to clean up after other people. Or it getting so out of control the district will have to come clean it up. Also the increase in taxes is crazy. Considering Big White residents pay some of the highest fees in the district and get the least amount of services how is that fair? We don't use ambulance, hospital, or put any real financial drain on the district. Instead we pay for Trail to get fancy water dispensers, but we can't even have a working garage door, or a facility for garbage disposal that is available around the clock.
Screen Name Redacted 2/22/2024 05:41 PM	These choices don't meet the needs of this community and so I only answered them to be able to submit this survey. You need to go back to the drawing board. Just get new cameras and different style of door, one that functions better in our environment, and have someone patrol the place once or twice a day. Motion sensor, high resolution cameras that can clearly capture images in the evening / night, and if we have illegal dumping, get the license plate of the offender and let the local patroller address the issue either within the community or report the plate to RAPP (Report All Poachers and Polluters), BC's Conservation Officer 24hr toll-free Hotline 1-877-952-7277. You guys are making this way more complicated than it needs to be, and your options will result in more illegal dumping, not less.
Screen Name Redacted 2/22/2024 05:46 PM	Preferred to keep things close to or within existing budget
Screen Name Redacted 2/22/2024 06:15 PM	We dou use it
Screen Name Redacted 2/23/2024 04:11 AM	Needs to be open 8 hrs a day during the winter and short options in the summer when the number of people is significantly less
Screen Name Redacted 2/23/2024 05:53 AM	Can't be closed on any day - garbage will be left outside the gate
Screen Name Redacted 2/23/2024 07:31 AM	I fully support the transfer station being staffed after witnessing far too many items being dumped that are not appropriate for disposal at the current transfer station and am saddened at the level of stupidity and arrogance of some residents and contractors. I feel to meet the needs of the full time and recreational community would be to have the transfer station open during peak times (weekends and statutory

	days) as well as consideration to one day mid week. This would allow residents, part time residents and visitors access to dispose of garbage due in designated days and still maintain reasonable options for garbage to be disposed of timely. My preference would be 12pm-6pm if a 6 hour window is necessary as 10am-4pm barely allows residents time to don their skiis or bikes and having hours more consistent with a later day shift would be preferred. It would be expected that buildings who have higher volumes of checkout times by 11am would source independent garbage bins and services, if not already doing so. Majority of residents and part time residents vacate their properties from 3pm-7pm on weekends if returning to Kelowna and surrounding areas. Installing cameras or canvassing for hours of operation may be of consideration to identify the most desired operational hours. I do not feel the transfer station needs to be open 7 days per week, this would be a waste of resources. As a Kelowna resident, we have garbage pick up once per week. Residents of course will need to be encouraged to secure garbage that is to be stored outside, which many are already doing. We access the transfer station one per week, on departure (typically Sundays or statutory Mondays or midweek if schedules permit) typically between 6pm-8:30pm. This suits our needs but I do recognize the need for additional days to fully meet the needs of the Big White community.
Screen Name Redacted 2/23/2024 07:39 AM	What every the option is, it needs to be open at 10 am as that is when the check-out time is for most rentals at the mountain. I prefer to see a low cost model and an unmanned model with increased security option with enforcement when necessary for people not following the rules.
Screen Name Redacted 2/23/2024 08:01 AM	Require 7 day a week option for businesses and residence
Screen Name Redacted 2/23/2024 09:26 AM	none of the above. this is a failed survey. The station must be open when mountain guests are leaving, otherwise, the trash will simply be thrown outside the gate
Screen Name Redacted 2/23/2024 10:20 AM	I do not support having a manned station with set hours and increased property taxes. I picked option 1 because it is 7 days a week and open past 4pm (when cleaners finish). HOWEVER if there were to be any 5 days/week schedule, it should be Thursday-Monday. Check-outs are most often on those days and least frequently tuesday, wednesday. It also gives an employee two consecutive days off. Any closures at all will promote illegal dumping either in nature, or at condo/townhome buildings. Having more limited summer hours also means dumping which will attract bears and

create a huge problem.

Screen Name Redacted
2/23/2024 10:40 AM

None of these options are reasonable. We already pay for services we don't get. We shouldn't have to pay for garbage disposal. The site is going to become a big dump.

Screen Name Redacted
2/23/2024 10:41 AM

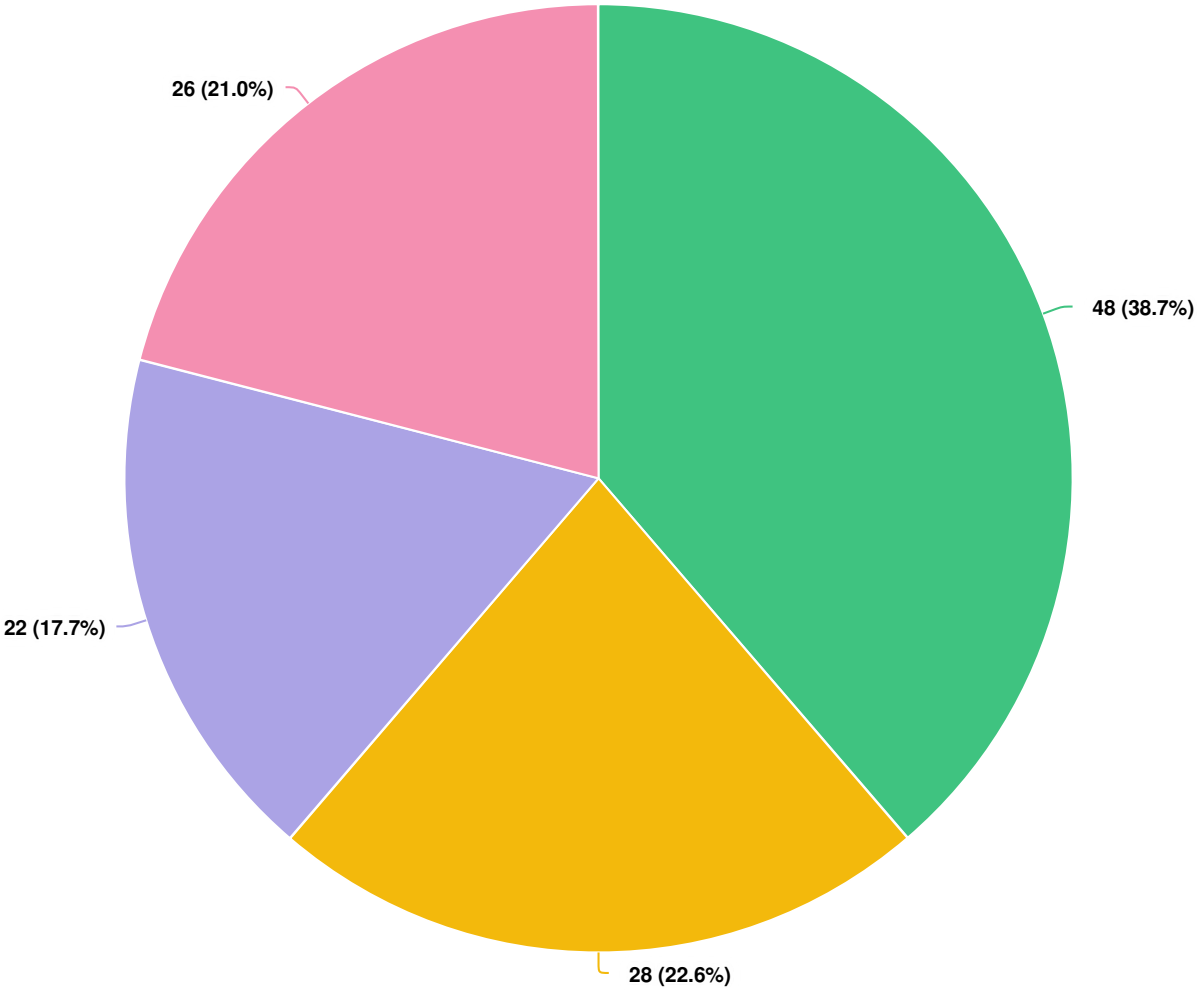
Live at Big White year round. Flexible availability of hours at transfer station help maintain cleanliness. Where do we store garbage if site is unavailable? Risk of attracting predators or rodents if garbage left out.

Screen Name Redacted
2/23/2024 10:43 AM

Closing @ 3 is too early for people stopping in after skiing to deposit. Ideal time would be 10-5 or 10-4:30.

Mandatory Question (123 response(s))
Question type: Essay Question

Q3 How important is it that the Transfer Station be open on Statutory Holidays?



Question options

- Critically important
- Extremely important
- Quite important
- Not important at all

Mandatory Question (123 response(s))
Question type: Dropdown Question

Q4 Please explain your answer to Question 3 above

Screen Name Redacted 2/09/2024 04:49 PM	Most folks are not coming and going on a stat nor are they going to the transfer station. Day after a stat is critical
Screen Name Redacted 2/09/2024 05:03 PM	Flights leave every day of the year. Garbage will be dumped on the ground any day or hour that the station is closed.
Screen Name Redacted 2/09/2024 05:10 PM	It's not that important.
Screen Name Redacted 2/09/2024 05:17 PM	If things are going to be restricted, then adapting to statutory holidays would not be as big of an issue to me, than having it not accessible in evenings on any day.
Screen Name Redacted 2/09/2024 05:32 PM	Winter sat holidays are extremely busy so it should be open
Screen Name Redacted 2/09/2024 05:46 PM	If hours are not full 8 hour days for 7 days a week. Hours need to be later in the evening for individuals who work in town and even on the mountain during these working hours so they can still access the transfer station as they will also need access to these services. Even for the schedules that have Saturday and/or Sunday included later or earlier hours should be considered as the majority of people work 9-5 jobs meaning there could be large delays on weekends when everyone tries to drop off items at the transfer station.
Screen Name Redacted 2/09/2024 06:01 PM	That is the day we would be heading down the mountain and dropping off our refuse.
Screen Name Redacted 2/09/2024 06:11 PM	It will decrease a backup, ans we have a substantial increase in traffic over stats.
Screen Name Redacted 2/09/2024 06:12 PM	That is a pack up and leave day whenever it falls on the end of a weekend
Screen Name Redacted 2/09/2024 06:13 PM	Very important when mountain operations are open. Not important in spring and fall.

Screen Name Redacted 2/09/2024 06:13 PM	Rental.guest checkouts often during statutory holidays.
Screen Name Redacted 2/09/2024 06:30 PM	G
Screen Name Redacted 2/09/2024 06:57 PM	We leave the hill on long weekends on a stat holiday
Screen Name Redacted 2/09/2024 07:13 PM	We can work around this.
Screen Name Redacted 2/09/2024 07:19 PM	We have access on non stat holidays
Screen Name Redacted 2/09/2024 07:55 PM	Not important
Screen Name Redacted 2/09/2024 09:04 PM	Gold plated
Screen Name Redacted 2/10/2024 07:12 AM	I think all workers should be allowed to have the statutory holiday off work. Public can work around statutory holidays with notice.
Screen Name Redacted 2/10/2024 07:36 AM	Many people have their departure day be on the stat holiday
Screen Name Redacted 2/10/2024 08:09 AM	It supports the Resorts and their visitors to our mountain as holidays are promoted and many take advantage of the extra days to visit. It supports the AirBNB operations better
Screen Name Redacted 2/10/2024 08:56 AM	So many turnovers happen during stat holidays so the station needs to be open for that reason.
Screen Name Redacted 2/10/2024 11:26 AM	Family day, Christmas and new years are very busy at BW
Screen Name Redacted 2/10/2024 11:58 AM	The resort is open for all stat holidays that occur during their operating seasons. It's also usually busy on those days.

Screen Name Redacted 2/10/2024 04:40 PM	To eleveate the garbage left by long weekenders
Screen Name Redacted 2/10/2024 05:29 PM	We live in the village, so not important to us personally
Screen Name Redacted 2/11/2024 05:56 AM	Tonnes of Garbage is created over the XMAS holidays, and there are too many stats during that period
Screen Name Redacted 2/11/2024 07:30 AM	Expensive and unnecessary.
Screen Name Redacted 2/11/2024 08:13 AM	Guest need access 7 days per week.
Screen Name Redacted 2/11/2024 09:24 AM	Flexibility of access for renters of property, guests coming and going to the airport from a chalet, etc.
Screen Name Redacted 2/11/2024 10:51 AM	As previously stated some of have no option but to use the transfer station. I am not having garbage bags collecting in my home just because you use our tax money for other areas and do not provide Big White with the same services ie: kerbside pick up for those of us who have no access to the bins in the large complexes. And again people leave at various times so whither it is a statutory holiday or not, is irrelevant, As far as I am aware garbage is collected in other areas on statutory days except Christmas I believe
Screen Name Redacted 2/11/2024 12:39 PM	Usually when we are leaving the hill or transferring guests over
Screen Name Redacted 2/12/2024 05:23 PM	Guests occupy rentals and cleaning can't take place until guests leave on Stat holidays (most stats extend a weekend), people will need to be able to access to garbage facilities on these days.
Screen Name Redacted 2/12/2024 05:28 PM	Any full time resident does not need to remove their garbage on a Stat. Holiday. I strongly agree with putting containers, for a minimum of one week to collect bulk items, in May and October. This may cut down on items being dumped on FSR.
Screen Name Redacted	Many people leave the mountain on Stat holidays. There is not

2/13/2024 11:34 AM	enough hours in winter in any of the options listed. There will be a mess in front of the gates no matter what you do.
Screen Name Redacted 2/13/2024 11:40 AM	Highest volume of garbage/recycling over holiday periods as the resort is full.
Screen Name Redacted 2/13/2024 12:13 PM	People come and go, check in check out when they want, not just when the hill is open. The garbage is going to be dumped outside the gates if it's closed
Screen Name Redacted 2/13/2024 09:26 PM	We rent our unit and normally Stat holidays popular rental day, so need access to drive down garbage
Screen Name Redacted 2/15/2024 04:59 PM	What is important to me is that the tax money generated from Big White owners and businesses is put back into Big White. I feel like the Regional District is taking advantage of the BW community. Every year services are reduced, struggling to get a basic shuttle service, open water sewage lagoons (a local government should be paying the lion share of sewer infrastructure)... I'd like to see some evidence that the Regional District is supporting the BW community to the same level that we (owners, businesses, BW corp) are paying in. Why are we even part of the RDKB? You are bilking us for $millions and pinching us to spend $thousands.
Screen Name Redacted 2/15/2024 06:05 PM	Numerous people check out and places are cleaned on statutory holidays, if the transfer station is closed, people and businesses will have nowhere to put garbage/recycling.
Screen Name Redacted 2/15/2024 07:49 PM	People come and go from the resort all the time. If they can't dispose of there waste, it will end up outside and create a mess. We already had a bear problem last summer. I don't want another dead bear.
Screen Name Redacted 2/15/2024 10:53 PM	na
Screen Name Redacted 2/16/2024 08:34 AM	Statutory holidays are not that important to me but days around holidays should be open as people leave their accommodations. I'm thinking a cleaners perspective they have to schedule now and to drop off waste.

Screen Name Redacted 2/16/2024 12:10 PM	This is a tourist and holiday destination as well as a year round home for local residents that pay ä ridiculous amount in taxes already for an extremely low level of services. The entitlement of the RDKB to even suggest to charge higher taxes for a service that has funded schools/new aquatic centres etc in towns such as trail is frankly appalling. You should be ashamed for even suggesting that an increase in taxes is the answer. If you want to drive the residents and business of Big white to choose a new Regional District to be apart of you are well on the right path. Your waste management department should have been facing Wildlife endangerment fines for the situation with the bear this summer. Any other business or persons actively not locking up garbage or fixing a bear attraction problem would have been. Your lack of caring about our wildlife and community was duly noted by many and your lack of responsibility is truly shameful. You have the ability to be a better environmental citizen and business and yet you chose not too. You simply blamed the community and wastefully spent money on a contractor to fence a ditch!!! You are wasteful of the tax base from big white and in my option you do not deserve the free flow of tax dollars form this community anymore.
Screen Name Redacted 2/16/2024 01:41 PM	those are typically busy checkout dates and so the station is often busy. typical checkout time for accommodation is 10am so that gives guests enough time to drop-off their garbage.
Screen Name Redacted 2/17/2024 07:55 AM	It's one of the busiest cleaning days for all cleaning companies.
Screen Name Redacted 2/17/2024 10:56 AM	Most check-outs are on the actual Stat Holidays. We will end up with guests leaving garbage out on decks / in front of the gates to the transfer station as guests will not understand the issues with Ravens we have.
Screen Name Redacted 2/19/2024 06:50 PM	This is a vacation destination, most businesses are open stat holidays.
Screen Name Redacted 2/20/2024 04:08 PM	Don't go to town on Stat days...
Screen Name Redacted 2/20/2024 04:39 PM	Some of the busy days for people leaving the mountain and needing to drop garbage at the transfer station are the statutory holidays.
Screen Name Redacted	As full time resident, not using on stat holidays

2/20/2024 06:31 PM

Screen Name Redacted 2/20/2024 07:56 PM	This process is complete BS! We will now be campaigning hard to remove the BW community from the RDKB clutches. Your service has been abysmal and is now getting worse. We feel you are essentially stealing our tax dollars and returning virtually nothing to our community!
Screen Name Redacted 2/20/2024 08:04 PM	As a rental unit we have lots of bookings ending on a stat. IE: Family Day Weekend Our guests are responsible for dropping off their garbage and recycling when they leave. Options 1 and 4 are the only options that work for us. Reduced hours in the off season is ok with us
Screen Name Redacted 2/20/2024 09:06 PM	I believe it is very important for the business community and for people who own property that come up on the weekends. I do not believe it makes a difference to the full time residents. I am a full time resident and support everyone's needs who pay taxes.
Screen Name Redacted 2/20/2024 09:48 PM	We frequently leave and need to dispose of garbage on the holiday Monday
Screen Name Redacted 2/20/2024 10:05 PM	Can wait until next open day.
Screen Name Redacted 2/20/2024 10:26 PM	This is a major check out date. If closed, there will be unattended garbage left both at the facility and in neighbourhoods
Screen Name Redacted 2/20/2024 10:29 PM	I often use it on those days in the winter mostly (Easter, Family Day, New Year’s Day especially)
Screen Name Redacted 2/20/2024 10:35 PM	The increase of tourist and the amount of garbage that needs to go to the transfer station is significantly higher
Screen Name Redacted 2/20/2024 10:50 PM	It's just not that important. Waiting a day or two for access over the holidays is fine.
Screen Name Redacted 2/20/2024 10:53 PM	Tourism keep Big White busy on holidays

Screen Name Redacted 2/20/2024 11:07 PM	Think of the Family Day holiday that just past and how many people were at the mountain for the long weekend. Telling them that they cannot dispose of their garbage or recycling on the way home, makes no sense.
Screen Name Redacted 2/20/2024 11:15 PM	Only in mountain operations times
Screen Name Redacted 2/21/2024 02:06 AM	It costs more. I would question if it was open and maybe not drive out to use it. Convenience is nice. If it affects businesses if it is closed during a very busy time of year then it would be worth having open
Screen Name Redacted 2/21/2024 05:54 AM	Tourism leaving on holiday weekends... Early flights
Screen Name Redacted 2/21/2024 06:39 AM	If we have a guest turnover we need to be able to get rid of garbage/recycling
Screen Name Redacted 2/21/2024 07:00 AM	This is when we come and go for skiing.
Screen Name Redacted 2/21/2024 07:00 AM	a lot more peoople on the mountain during Christmas and spring break.
Screen Name Redacted 2/21/2024 07:08 AM	We are a resort full of tourists. Garbage increases on holiday weekends
Screen Name Redacted 2/21/2024 07:40 AM	It is a holiday.
Screen Name Redacted 2/21/2024 07:52 AM	Especially in winter Garbage from departing guests will have to be left in units. This is not sanitary.
Screen Name Redacted 2/21/2024 08:13 AM	If you have days of closure, the problem will just be moved to bins on the hill and outside the transfer station gates.
Screen Name Redacted 2/21/2024 08:25 AM	Believe people can hang onto their garbage for a day or two.

Screen Name Redacted 2/21/2024 08:32 AM	Holidays DONT MATTER up here. It's a holiday town every day is a holiday. Our volumes are unique.
Screen Name Redacted 2/21/2024 08:40 AM	Turn overs occur 7 days a week.
Screen Name Redacted 2/21/2024 08:44 AM	For vacationers that tend to leave on those days
Screen Name Redacted 2/21/2024 08:45 AM	Altho not a problem for myself I think many people (residents and guests) leave on Stat days.
Screen Name Redacted 2/21/2024 08:55 AM	The end of the weekend is when all the "weekend warriors" head back to town and drop off on the way out. Also majority of rentals are for weekends. There also needs to be an evening option for those working days on the hill.
Screen Name Redacted 2/21/2024 09:05 AM	This is a tourist location during the ski season.
Screen Name Redacted 2/21/2024 09:28 AM	obviously holidays are very busy days for the hill and area.
Screen Name Redacted 2/21/2024 09:34 AM	This is a resort town, things don't shut down on holidays. It's actually busier and people check put daily with a need to drop off trash on their way out. This will cause illegal dumping and more risk to wildlife
Screen Name Redacted 2/21/2024 09:54 AM	People don't care, if the transfer station is closed waste will likely be left at the gate.
Screen Name Redacted 2/21/2024 10:30 AM	Just go the next day, or the day before, duh.
Screen Name Redacted 2/21/2024 10:59 AM	This is a holiday resort community. Which means its busier during the holidays and weekends. If you cut off garbage during evenings, weekends and holidays you're going to encourage garbage dumping and make things very difficult for the majority of the community.
Screen Name Redacted	statutory holidays usually are the end of rental periods. Cleaning

2/21/2024 11:17 AM	produces the greatest amount of garbage to be removed on those days.
Screen Name Redacted 2/21/2024 01:12 PM	The stat holiday is often a travel day or move in/move out day. So residents and renters will need to be able to drop off their garbage and recycling.
Screen Name Redacted 2/21/2024 02:20 PM	Always open
Screen Name Redacted 2/21/2024 03:43 PM	We are part of a tourist resort. We have a significant increase in traffic during these days.
Screen Name Redacted 2/21/2024 03:49 PM	We do not have statutory Holidays when it is ski season on a resort, no such thing.
Screen Name Redacted 2/21/2024 03:52 PM	For answer above especially over xmas etc when have greater waste and no where to store.
Screen Name Redacted 2/21/2024 04:18 PM	Rental unit turnover requirement.
Screen Name Redacted 2/21/2024 04:30 PM	The amount of visitors who come up that day will generally leave that day, meaning rubbish will need to be emptied before leaving the mountain and shutting their residences.
Screen Name Redacted 2/21/2024 04:31 PM	This is a resort. People are coming and going during stat holidays. They will be dropping off their garbage on their way out.
Screen Name Redacted 2/21/2024 04:52 PM	We have many people check out on a holiday Monday. We have nowhere to store the garbage and new people are checking in that same day. What do we do with it?!?
Screen Name Redacted 2/21/2024 06:08 PM	I would say during the ski season the are. During the shoulder and summer months it could be closed.
Screen Name Redacted 2/21/2024 06:27 PM	Stat holidays are often travel days, and if no garbage disposal, will miss a large portion of the visitor. Risk that visitors will dump it or

	seek out complex's with private disposal.
Screen Name Redacted 2/21/2024 06:53 PM	See question2
Screen Name Redacted 2/21/2024 06:56 PM	This is the busiest times on the mountain as a resort village. Weekends, stat holidays and Fridays or Mondays closure will cause trash disposal difficulties and wildlife issues.
Screen Name Redacted 2/21/2024 08:17 PM	Rentals can end on holidays so disposal of garbage would be import for those renting units.
Screen Name Redacted 2/22/2024 12:27 AM	I run an airbnb at Big White
Screen Name Redacted 2/22/2024 05:01 AM	As mentioned earlier, we have guests leaving all days of the week including holidays. Guests and cleaning staff need the ability to discard their waste on the way out of town.
Screen Name Redacted 2/22/2024 07:16 AM	These dates are high occupancy days. There will be huge increase of waste
Screen Name Redacted 2/22/2024 07:23 AM	It is reasonable for waste to Be disposed of on other days
Screen Name Redacted 2/22/2024 08:31 AM	Visitors check out on these days as well
Screen Name Redacted 2/22/2024 09:23 AM	Visitation increases to Big White around Stat Holidays/long weekends and many check outs happen on Stat Holidays (Mondays) - the transfer station must be available on Stat Holidays.
Screen Name Redacted 2/22/2024 10:13 AM	Being closed a single day once a month, for the most part, is reasonable. What is not reasonable is any option which would have the facility open for a few hours mid day.
Screen Name Redacted 2/22/2024 12:37 PM	I don't rent, so I can take things to the transfer station another day.

Screen Name Redacted 2/22/2024 01:27 PM	Big White is a holiday destination and sees MORE traffic on stats, not less.
Screen Name Redacted 2/22/2024 04:50 PM	We don’t have anywhere to store garbage once our bins inside are full so would appreciate being able to take the garbage once it’s full
Screen Name Redacted 2/22/2024 05:18 PM	Where will tourists drop their garbage when checking out on a long weekend? This will only add further to waste issues, public image and wildlife concerns.
Screen Name Redacted 2/22/2024 05:22 PM	Most people don’t go to take garbage out on holidays. Usually the days after the holiday
Screen Name Redacted 2/22/2024 05:41 PM	Stats are common check out days and cleaning businesses and vacationers need to dump on stats.
Screen Name Redacted 2/22/2024 05:46 PM	Facilitates cleanup after visitors who have come in for long weekends.
Screen Name Redacted 2/22/2024 06:15 PM	No needed for us
Screen Name Redacted 2/23/2024 04:11 AM	stat holidays are when there are the most guests on the hill in the winter
Screen Name Redacted 2/23/2024 05:53 AM	Obvious - busiest time
Screen Name Redacted 2/23/2024 07:31 AM	Majority of recreational property residents attend Big White on weekends and long weekends. This is when the community sees the highest numbers of visitors and residents staying in the area. Garbage disposal needs to be available as otherwise garbage will be dumped illegally if the transfer station is not available or open. In summer months this is even more critical as garbage left outside will rot, smell and attract wildlife to residential areas creating increased risk to the community’s safety. Transfer station access needs to be open during peak times and this includes weekends and statutory days year round.

Screen Name Redacted 2/23/2024 07:39 AM	I personally think that the cost versus benefit of it being open on stat holidays is negligible.
Screen Name Redacted 2/23/2024 08:01 AM	Always up at mountain on thses dates and need garbage diposla
Screen Name Redacted 2/23/2024 09:26 AM	Stat holidays are the busiest day for people leaving the mountain and they must have access to the transfer station to dispose of their waste properly
Screen Name Redacted 2/23/2024 10:20 AM	There is almost always a high check-out rate on statutory holidays and it is a time when owners are also most likely to be using their properties.
Screen Name Redacted 2/23/2024 10:40 AM	Guest come and go on holidays.
Screen Name Redacted 2/23/2024 10:41 AM	It’s often the end of the weekend when everyone packs up to leave. They won’t take the garbage home with them and risk leaving it around for birds, rodents and bears to get into
Screen Name Redacted 2/23/2024 10:43 AM	MANY people are checking out on the holiday monday so it is an extreme necessity. Christmas day is an exception to this.

Mandatory Question (123 response(s))
Question type: Essay Question